



1343252 Ontario Ltd. O/A
Mr. Rooter Plumbing of Ottawa
3900 Russell Road
Ottawa, ON K1G 3N2
Phone: (613) 746-0000

Completed Date
Technician Gavin
Customer PO
Payment Term Due Upon Receipt

BILL TO

Ms. Augustine Park
44 Ashpark Crescent
Ottawa, ON K1T 3N8 Canada

JOB ADDRESS

Ms. Augustine Park
44 Ashpark Crescent
Ottawa, ON K1T 3N8 Canada

INVOICE
309928962

INVOICE DATE
4/24/2025

DESCRIPTION OF WORK

Arrived on site to find a blocked toilet. Provided estimates and customer wanted to proceed with an attempt to unblock with toilet auger and plunger. Set up tarps and plunged toilet line unblocked quickly. Performed partial plumbing checkup and customer stated they were having issues with floor drain backing up when laundry was used. Tested line and floor drain immediately backed up clean out is present under laundry sink. Provided new estimates and customer approved work. Used k912 out to 20' floor drain drained slowly tested line and floor drain backed up slowly. Cabled through floor drain and it drained immediately dumped 4 buckets of water down floor drain and it is draining well. Dumped 5 sinks of water and line is draining well. Appears floor drain was backing up mostly due to trap seal primer line and main blockage was in the trap arm of the floor drain.

30 day warranty on unblocking.
Performed partial plumbing checkup.

TASK	DESCRIPTION	QTY	PRICE	TOTAL
C1100	Attempt to Clear Stoppage in Drain Line through access. (LENGTH OF WARRANTY - 30 DAYS) Mr. Rooter will provide a limited warranty, should the line re block within the warranty period Mr. Rooter will return and attempt to unblock the drain at no charge, provided customer is willing to proceed with recommended additional work. Additional work is at an additional cost to the customer. Should customer decide not to proceed with the recommended additional work during return visit, there will be a charge to return and unblock the line. In circumstances when the additional work cannot be performed on the same visit, charges will apply for the unblocking but will be credited towards the return visit for the additional work (limited to 1 return visit for attempting to unblock). Blockages determined to be from materials other than human waste and toilet paper will void any warranty. Defects in pipe (Offsets ,Breaks, Holes, Sumps, etc...) will void warranty.	1.00	\$562.71	\$562.71
C10	Diagnostic Charge	1.00	\$283.45	\$283.45

PAYMENT

Paid On	Type	Memo	Amount
4/24/2025	Credit Card		\$865.82
4/24/2025	Online Payment		\$90.34
		Potential Savings	\$124.16
		Sub-Total	\$846.16
		Tax	\$110.00
		Total Due	\$956.16
		Payment	\$956.16
		Balance Due	\$0.00

HST# 868776022

CUSTOMER AUTHORIZATION

I agree that initial price of \$956.16 quoted prior to start of work does not include any additional or unforeseen tasks. Nor materials which may be found to be necessary to complete repairs or replacements. I also agree to hold Mr. Rooter or its assigns harmless for parts deemed corroded, unusable or unreliable for completion of stated work to be done. I / We understand that if there is no main-line cleanout or access to main-line cleanout, then Mr. Rooter technician will use secondary access. In the event that equipment becomes stuck in a drain line as a result of using secondary access, I / We understand that I / We are responsible for costs relating to removal of equipment and damage to piping. I hereby authorize Mr. Rooter to perform proposed work and agree to all agreement conditions as displayed in Terms and Conditions and further acknowledge that this invoice is due upon receipt. All accounts are due when rendered. I/We understand and agree that the terms of sale are net 30 days from the invoice date. If the invoice is paid within 30 days of the invoice date no interest will be charged. I/We understand that all accounts which are unpaid after 30 days from the invoice date incur interest at the rate of 1½% per calendar month (approximately 18% per annum) from the invoice date. Mr. Rooter Plumbing of Ottawa is an independently owned and operated franchise.

I find the service and materials performed and installed have been completed in accordance with this agreement. I agree to pay reasonable attorney fee, collections fee and court cost in the event of legal action pursuant to collection of amount due, \$956.16.

Sign here



Date 4/24/2025

CUSTOMER ACKNOWLEDGEMENT

I hereby grant Mr. Rooter permission to take photographs and video footage of the Property and plumbing work performed by Mr. Rooter by means of, but not limited to, drone, satellite, and aerial imaging. For good and valuable consideration, I hereby grant to Mr. Rooter a perpetual right and royalty-free license to take and use such images of the plumbing work and the Property (including any such images which may contain my identifying information, trademark, logo, signage, business name, designs, copyrights, or other intellectual property or derivative works thereof) in advertising, trade, or for the commercial benefit of Mr. Rooter. By entering into this nonexclusive license, I do not convey and Mr. Rooter does not attain any interest in my trademark, logo, copyrights, or other intellectual property.

Sign here



Date 4/24/2025

I authorize Mr. Rooter to charge the agreed amount to my credit card provided herein. I agree that I will pay for this purchase in accordance with the issuing bank cardholder agreement.

Sign here



Date 4/24/2025

Terms and Conditions

It is agreed that Mr. Rooter is not responsible for the following:

1. Damage caused to the customer's property as a result of obtaining access to and exposing plumbing drainage systems.
2. Additional plumbing work beyond that specifically mentioned in this estimate and proposal including, but not limited to, that which may be required because of existing plumbing code violations or additional work revealed to be necessary as a result of performing the specified work.
3. Any repairs, installations, removal or replacement of non-plumbing items or activities but not limited to: concrete paving, asphalt and other wall covering. Carpentry, millwork, cabinets, floors, carpeting, floor surfaces and preparation, roofing, flashing, sheet metal gutters, downspouts, brick, stonework, extensions, steel and other framework, unless specified in this contract.
4. Damage caused to customer's plumbing system by sewer and drain cleaning equipment when such is caused by pre-existing defects in such plumbing systems.
5. Payment terms:

All accounts are due when rendered.

I/We understand and agree that the terms of sale are net 30 days from the invoice date. If the invoice is paid within 30 days of the invoice date no interest will be charged. I/We understand that all accounts which are unpaid after 30 days from the invoice date incur interest at the rate of 1½% per calendar month (approximately 18% per annum) from the invoice date. ***I/We understand that in the event of a job having an estimated price of \$3,000 CAD or greater, a non-refundable deposit of 50% of the total price may be required before the service may begin.*** If there is an unpaid balance on an account Mr. Rooter may, in its unfettered discretion, suspend work until the outstanding balance is paid in full. I/We accept full responsibility for the prompt payment of all invoice amounts, even though I/We may intend to obtain reimbursement from others such as landlords, tenants, insurance companies or tortfeasors. Any proposals and project specifications shall not be altered or modified except by written agreement between the parties hereto. Verbal communications are not to be binding upon Mr. Rooter. All contractual terms must be set out in writing and signed by the parties to be binding upon Mr. Rooter.

Limited Service Warranty

Mr. Rooter warrants, to the extent stated herein, the plumbing repair service and drain cleaning service furnished by it. The Warranty is limited to the stated period of warranty communicated upon installation or repair of the plumbing or upon cleaning of drains.

Purchaser understands that Mr. Rooter's liability under this warranty is limited to repair, replacement, recleaning or refund of purchaser's money, and does not cover property damage resulting from drains which may become clogged or obstructed or from plumbing work which fails during the agreed upon warranty period.

Service Authorization

I agree that the initial price quoted prior to start of work does not include any additional or unforeseen tasks. Nor materials which may be found to be necessary to complete repairs or replacements. I also agree to hold Mr. Rooter or its assigns harmless for parts deemed corroded, unusable, or unreliable for completion of stated work to be done. I hereby authorize Mr. Rooter to perform the proposed work and agree to all agreement conditions as displayed above and further acknowledge that this invoice is due upon receipt. Independently owned and operated franchise.